

Sport Wales National Centre - Admissions Policy

The Centre recognises that sport is an intrinsic part of many communities, it contributes towards the quality of life for a diverse range of people. The Centre is committed to ensuring that our users will not be discriminated against on the grounds of gender, race, colour, ethnic origin, disability, sexuality, age or religion.

Please respect us, our property and our buildings as well as our other customers and their property.

Staff and customers have the right to work and participate in a safe and friendly environment. Please respect others and follow Centre rules and regulations.

Gym and weight training facilities

Customers using the gym and weight training facilities must join as a member and undertake an induction as well as complete a health questionnaire. Membership cards must be produced at reception and a receipt retained as you may be asked to produce this as proof of payment.

Members under the age of 16 must be accompanied by a member aged 16 and over. No one aged under 14 may use the weight training facilities unless as part of a supervised session.

Fitness classes

Fitness classes are available to all customers aged 14 and over. Customers aged 14-15 must be accompanied by an responsible person aged 16 and over. Receipts must be retained and handed to instructors when entering the session.

Children

Children under the age of 8 years will only be admitted to the Centre if:

They are accompanied by a responsible person aged at least 16, or
They are participating in an instructor/coach led activity.

Changing rooms

Children aged under 8 may enter the opposite sex changing rooms provided they are accompanied by a responsible person aged at least 16 and is of the gender appropriate to that changing room.

Personal Assistants

A Personal Assistant (paid or unpaid) is someone who assists another who is less able.

Personal Assistants who participate in an activity alongside their Service User are charged at the concessionary price. Personal Assistants who are required to physically help and support their Service User are not charged any admission fee but are required to inform reception.

Photography

The use of mobile phones, digital cameras and videos is not permitted in changing areas and toilets. Any customer wishing to take photographs or digital images must obtain the written permission of the Centre Manager or the Event Organiser and gain the permission of any people who will appear in the images.

The Centre reserves the right to refuse entry to any person or group.

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